

## EXTENDED WARRANTY

3 years or 75,000km (whichever comes first)



### What is Extended Warranty?

It is an extension of the manufacturer's warranty covering the failure of both mechanical and electrical components of the car for the next two years.

### Why Extended Warranty?

Be secured in the knowledge that Naza Kia has faith in the products they sell by giving a warranty of reliability.

"PEACE OF MIND" motoring without fear of unexpected financial outlays.

Obtain higher re-sale or trade-in value for their car as the car is well maintained and the warranty is transferable to the new owner.

### Period of Insurance

36 Months or 75,000Km from the expiry of Naza KIA manufacturer warranty, whichever occurs first.

### A. Conditions of Warranty

#### 1. Service Requirements

1.1 The Vehicle must be serviced by the Naza Kia authorized service outlet in accordance with the time and kilometre intervals as recommended by the manufacturer. Failure to service the Vehicle according to the schedule will void the warranty.

1.2 All such services must be duly recorded in the record book provided and be fully stamped and signed by the servicing outlet. Naza Kia authorized service outlet shall have the right at all reasonable time to inspect such record book.

#### 2. Claims Procedures

2.1 No repairs can be undertaken or commenced under the terms of this warranty without prior approval. All claims must be supported with relevant documentation. Naza Kia authorized service outlet reserves the right to examine the Vehicle and subject it to independent assessment. The result of the assessment will determine the outlet's insured liability subject to the limit of liability.

2.2 Repair work must take place at a Naza Kia authorized service outlet.

2.3 The cost of dismantling of the Vehicle will be paid in the event of a valid claim. However, if upon dismantling it should be found that the damage is not within the scope of the Extended Warranty, then the cost of dismantling must be borne by the customer.

2.4 Naza Kia authorized service outlet reserves the right not to carry out work under the terms of this warranty if any of the conditions specified has not been complied with or if the claim is not due to defective material or workmanship in normal use.

#### 3. Fraudulent Claims

If a claim made by the Owner of the Vehicle is false or fraudulent or intentionally exaggerated or if any false declarations or statement be made in support thereof no claim shall be recoverable hereunder.

#### 4. Transfer

This warranty has no refundable value and cannot be transferred to another vehicle. However, the benefits of this warranty may be transferred to other subsequent purchasers on the sale of the vehicle, provided the new owner shall observe, fulfill and comply with all the terms conditions and exceptions of this warranty.

#### 5. Cancellation

This warranty may be cancelled at any time at the request of the customer and not refundable unless the cancellation is on the grounds that the motor vehicle has suffered a constructive total loss or stolen prior to the commencement of the Extended Warranty, in which event seventy five per cent (75%) of the premium paid will be refunded to the Insured.

#### 6. Jurisdiction

The indemnity provided by this warranty shall not apply in respect of judgments which are not in the first instance obtained from a Court of competent jurisdiction within Malaysia, nor to orders obtained in the said Court for the enforcement of judgment made outside Malaysia whether by way of reciprocal agreements or otherwise.

#### 7. Subrogation

Naza Kia authorized service outlet shall be entitled to use the name of the owner in such manner as it may think fit in bringing proceedings against any person to recover compensation for the loss sustained. Naza Kia authorized service outlet shall be entitled to all rights subrogation whether by way of indemnity or otherwise and the owner shall give all information and render all assistance in the owner's power in connection therewith free of any expenses to the outlet and execute such assignments thereof as the outlet may reasonably require.

#### 8. Arbitration

All differences arising out of this warranty shall be referred to the decision of an Arbitrator to be appointed in writing by both parties or if they cannot agree upon a single arbitrator, to the decision of two arbitrators of whom one shall be appointed in writing by each of the parties and in case of disagreement between the arbitrators before entering on the reference,

and an award by arbitration shall be a condition precedent

to any right of action against the Naza Kia authorized service outlet as regards any dispute regarding the amount of the outlet's liability under this warranty.

### B. Exclusions of Warranty

This warranty does not cover any loss damage to liability or costs directly or indirectly caused by or contributed to or arising from or consequence of :-

1. To any parts and components not listed under the heading of Parts Covered herein.

2. Whilst the Vehicle is used for racing, competitions, rallies, motor sporting events or of a purpose for which it is not licensed.

3. Any alterations or modifications not approved by the Manufacturer or the use of fitting of any parts or accessories that do not conform with the manufacturer's specifications or modification of a component from the manufacturer's specification.

4. Damage resulting from accident, fire, or other casualty, loading beyond the specified Vehicle weight rating or losses that would be covered under a Motor Insurance Policy.

5. Not serviced in accordance with the Service Requirement of the manufacturer, abuse or the continued use of the Vehicle after a fault has become evident.

6. Slight irregularities not recognized as affecting quality or function of the Vehicle or parts such as slight noise or vibration and defects appearing only under particular or irregular operations.

7. Gradual reduction in operation performance commensurate with age and kilometers covered by the vehicle, normal wear and tear or deterioration.

8. Claims where the fault causing the Mechanical Breakdown was evident prior to the expiry of the Manufacturer's normal warranty.

9. Consequential loss of any kind.

10. Liabilities to third parties.

11. War and kindred risks.

12. Nuclear or radiation risks.

13. Pressure waves caused by aircraft and other aerial devices travelling at sonic or supersonic speeds.

14. Manufacturer's recall in any way connected with the use or operation of any computer, computer system, computer software, programme or process of any electronic system as a consequence of (a) date change to the year 2000 or any other date change and/or (b) any change or modification of or to such computer, computer software, programme or process or any electronic system in relation to any such date change.

### C. Component and Parts Covered

#### 1. ENGINE

Cylinder block including:-

Pistons, piston rings, connecting-rods & bearings, crankshaft, crankshaft main bearing, gudgeon pins & bearings, thrust bearing.

Cylinder head including:-

Camshaft, camshaft bearings, cam followers, timing-gears, timing chains & guides, rocker assembly including hydraulic rocker, rocker arm, rocker shafts, rocker bushings, cylinder head valves, collects, valves lifters, valve springs, valve seals, valve spring retainers, valve seats, valve guides, pushrods, head gasket (s), oil-pump (including oil-pump housing), oils seals, Inlet & exhaust manifolds, flywheel ring gears.

Excluding:-

Plugs, high-tension leads, all cables including wiring harness, all belts including timing belt (s). All hoses & tubes, clamps & chips, engine mountings, oil-pan, v-belt tensioner device including bearing, core plugs, breathers & filters.

#### 2. TRANSMISSION

(a) Manual- Internal gears & shafts, baulk rings and bearing, syncro hubs, selector fork, seals & bushes, reverse light switch, sensors & solenoids, odometer drive-gears, oils seals & gaskets,

Excluding:- All Cables & rubber bushes, gearbox mounting, clutch-plate, pressure plate, release bearing.

(b) Automatic- Torque-converter, drive-plate, gears, shafts & bushes, oil-pump, seals, governors, servo, faxiplate, solenoids & switches, parking pawl assembly, odometer drive-gears, gear linkages, valve body, clutches & brake bands.

Excluding:- All cables including wiring-harness, burnt or worn out clutches & brake

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bands, all pipes & hoses, mounting, all rubber bushes, filters.

### 3. DRIVE TRAIN

Crown wheel & pinion, bearing & oil seals, differential gears, driveshafts & constant-velocity joints, propeller shaft/ halfshaft, wheel-bearings, axle-bearings, locking rings, universal-joints, 4 wheel- drive unit, free-wheeling hub.

Excluding:- Gaiters, clips, rubber boots, rubber-couplings, mountings.

### 4. COOLING SYSTEM

Radiator, oil-cooler, water-pump including pulley, viscous- coupling, thermostat, thermostat housing & gasket, thermostatically controlled-fan ( including motor), temperature sender units.

Excluding:- V-belt, hoses, clamps & clips, coolant.

### 5. FUEL SYSTEM

Actuator, air mass sensor, fuel-pump, fuel injection pump & injectors, carburettors, automatic choke unit, diesel injection-pump & injectors, diesel lift-pump, fuel-tank sending unit.

Excluding:- Adjustments & tuning e.g. Fuel lines, filters, gaskets, all cables , clips, hoses & relays.

### 6. FRONT & REAR SUSPENSION

Coil springs, leaf springs, ball & swivel joints, panhard rods, upper & lower control arms, bushes, stabilizer-bars, stabilizer-bars links & bushings.

Excluding:- Wheel alignments & balancing adjustments, noises, squeaks & rattles e.g. Shock absorbers, strut inserts, all pipes & hoses, wheels & tyres.

### 7. STEERING SYSTEM

Steering –box unit, rack & pinion, steering column, power steering pump, pitman arm, idler arm, tie-rod ends, drag link, universal joints, high pressure hoses.

Excluding:- All belts, hoses, pipes, gaiters, clips, rubber boots.

### 8. BRAKE SYSTEM

Brake servo, non-return valve, master & wheel cylinders, restrictor valve, disc brake calliper & seals, pedal assembly & linkages, ABS electronic control processor, ABS speed sensor, pressure differential valve.

Excluding: - Noises from the brake system e.g. pads, shoes, all

hoses, pipes, springs, disc rotors, brake drums, front hubs, parking brake system (including linkages), all cables.

### 9. ELECTRICAL SYSTEM

Starter motor unit including solenoid, alternator unit, voltage regulator, distributor, coil unit, washer pump, power window unit, power mirror motor, headlamp adjuster motor, stop lamp switch, wiper system.

Excluding:- Batteries, light bulbs / units, wiper blades/rubbers, distributor cap, all cables, relays, horn, headlamp adjustment mechanism, remote control, alarm system.

### 10. ENHANCED ELECTRICAL

Engine control unit including automatic cruise control, transmission control unit.

Note:- Any damage resulting from defective “ wiring harness” (prior to the failure of the control unit) and/or mishandling of the unit(s) is not covered by the warranty.

### 11. AIR CONDITIONER

Compressor, compressor clutch, condenser, evaporator / cooling coil, expansion valve, suction throttling valve, automatic climate control unit, blower motor, relays.

Excluding:- Bearings, seals, pulleys, all belts & hoses, all cables, switches, receiver dryer, oil, refrigerant.

### 12. BODY EXTERIOR

Bonnet release mechanism, glove compartment latch/lock.

Excluding:- Safety Restrain System (SRS) and all cables.

### 13. BODY EXTERIOR

Petrol cap release mechanism, boot & tailgate release mechanism, tailgate lock.

Excluding:- All cables & any damages caused by forced entry.

### 14. CASINGS

Damage caused to casing and other mechanical & electrical parts as a direct result of the failure of a covered compartment.

PROVIDED THAT all major mechanical & electrical components that are warranted shall only be replaced wholly if repair and replacement of internal parts of the

component is not possible or exceeds the total cost of the whole component.

### D. Component and Parts Not Covered

1. All Components & Parts not covered under Part C.

2. Paintwork, bodywork, water ingress and corrosion, glass, lenses, trim, bright work, door lock cylinders and airbags.

3. Wheels, wheel balancing, tyres, exhaust system and catalytic converter.

4. Engine tuning, cleaning of fuel lines, filters, nozzles, carburettors and pumps, drive belts that are not encased, impact or external damage, decarbonisation and failures caused by the build up of carbon deposits (including burnt valves)

5. All wiper blades and rubbers, hoses, pipes and unions.

6. Mountings (including engine mountings), tapings, supports, fixings, and fastening devices that have been incorrectly repaired or replaced or are subject to routine servicing adjustments.

7. Batteries, wires, terminals, reconnecting of disturbed electrical connections, lamps, bulbs, fuses, audio and in-car entertainment equipment and aerials and car telephones.

8. Failure of clutch and brake materials due to wear, adjustments, alignments and any items associated with manufacturer's recommended routine servicing, or failures due to the lack of oils or coolant through neglect.

9. Seals and gaskets that are subject to replacement or refitment as part of the normal service schedule.

10. Fuel, chemical, materials, additives, hydraulic fluids, oils or grease except where required in direct connection with a repair to a covered part.

11. The cost of normal servicing, service items and other items which can be expected to wear as part of their function.